THE ZERO FARES PILOT PROGRAM
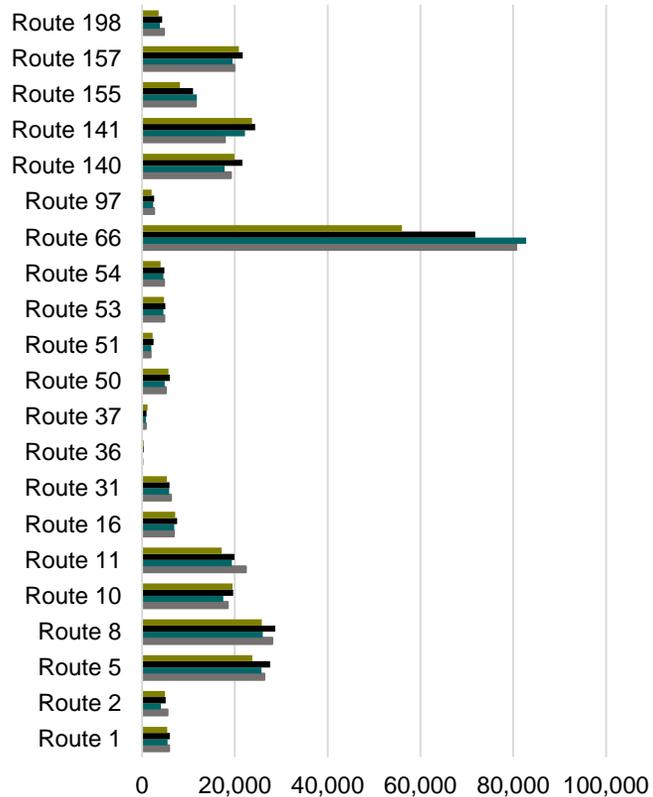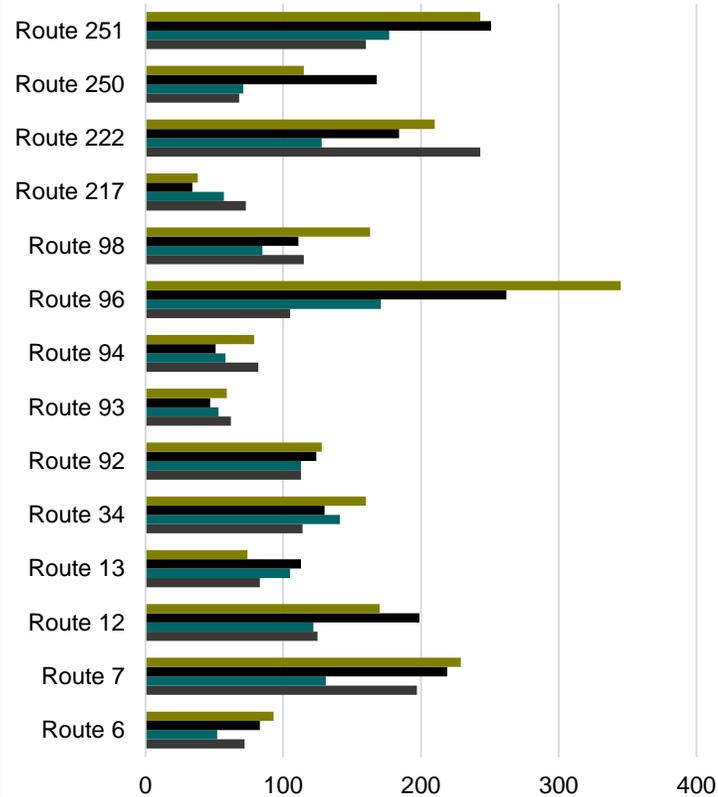
ONE ALBUQUERQUE transit

APRIL RIDERSHIP
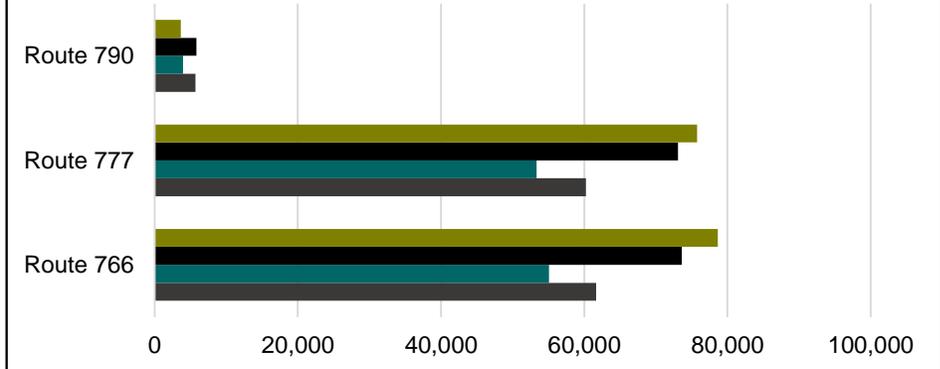
Regular Fixed
See Figure R1 for corresponding data chart

Commuter/Express
See Figure R2 for corresponding data chart

Albuquerque Rapid Transit
See Figure R3 for corresponding data chart

April
March
February
January

Total Ridership: 458,194
Year to Date: 4,174,814

Figure R1

Regular Fixed Route Ridership

	Route 1	Route 2	Route 5	Route 8	Route 10	Route 11	Route 16	Route 31	Route 36	Route 37	Route 50	Route 51	Route 53	Route 54	Route 66	Route 97	Route 140	Route 141	Route 155	Route 157	Route 198
JAN	5,804	5,461	26,372	28,038	18,451	22,371	6,827	6,214	74	838	5,160	1,843	4,821	4,744	80,669	2,619	19,153	17,847	11,572	19,904	4,748
FEB	5,506	4,013	25,765	26,027	17,498	19,355	6,929	5,852	136	818	4,837	1,955	4,564	4,568	82,796	2,365	17,754	22,179	11,824	19,477	3,866
MAR	5,985	5,094	27,605	28,655	19,629	19,929	7,566	5,861	350	948	5,942	2,474	4,992	4,774	71,787	2,598	21,587	24,355	11,005	21,689	4,310
APR	5,426	4,912	23,717	25,813	19,520	17,178	7,123	5,355	337	1142	5,717	2,255	4,733	3,941	56,031	2,027	19,868	23,678	8,178	20,859	3,564

Figure R2

Commuter/Express Route Ridership

	Route 6	Route 7	Route 12	Route 13	Route 34	Route 92	Route 93	Route 94	Route 96	Route 98	Route 217	Route 222	Route 250	Route 251
JAN	72	197	125	83	114	113	62	82	105	115	73	243	68	160
FEB	52	131	122	105	141	113	53	58	171	85	57	128	71	177
MAR	83	219	199	113	130	124	47	51	262	111	34	184	168	251
APR	93	229	170	74	160	128	59	79	345	163	38	210	115	243

Figure R3

ART Route Ridership

	Route 766	Route 777	Route 790
JAN	61,641	60,250	5,690
FEB	55,070	53,360	3,974
MAR	73,648	73,105	5,845
APR	78,647	75,783	3,640

Total Fixed Route Ridership

Month	FY19	FY20	FY21	FY22
JUL	781,280	755,491	370,222	393,282
AUG	880,079	805,880	333,389	395,706
SEP	795,408	770,017	349,035	389,426
OCT	837,665	815,378	378,371	438,310
NOV	758,173	694,714	295,324	418,177
DEC	670,554	746,344	276,468	387,785
JAN	716,045	729,005	275,283	422,724
FEB	698,976	764,293	275,242	401,963
MAR	757,396	630,292	356,489	469,247
APR	779,357	315,901	356,158	458,194
MAY	755,731	306,544	345,151	
JUN	729,045	336,563	365,471	
Total	9,159,709	7,670,422	3,976,603	4,174,814

Paratransit (Sun Van) Ridership				
Month	FY19	FY20	FY21	FY22
JUL	20,659	20,732	6,786	10,901
AUG	23,534	22,168	7,031	12,623
SEP	21,363	21,228	7,127	13,165
OCT	24,424	23,554	7,479	14,007
NOV	21,388	19,867	5,800	12,727
DEC	19,004	19,496	6,094	12,097
JAN	22,085	21,475	6,331	12,064
FEB	20,686	20,618	6,179	11,874
MAR	21,993	12,795	8,165	14,412
APR	22,936	3,809	9,589	14,395
MAY	20,937	4,296	9,519	
JUN	19,741	6,348	10,215	
Total	258,750	196,386	90,315	128,265

Month	Plan Your Ride			Sun Van Reservations			Total Calls		
	Calls Presented	Calls Handled	%	Calls Presented	Calls Handled	%	Calls Presented	Calls Handled	%
JAN	956	920	96.23	10,421	10,080	96.73	11,377	11,000	96.69
FEB	1030	993	96.41	10903	10602	97.24	11933	11595	97.17
MAR	1,661	1,475	88.8	9,209	8,568	93.04	10,870	10,043	92.39
APR	1,635	808	49.42	14,622	11,838	80.96	16,257	12,646	77.78

Sun Van Applications Received: 36

Sun Van Ridership

Legend: Apr, Mar, Feb, Jan
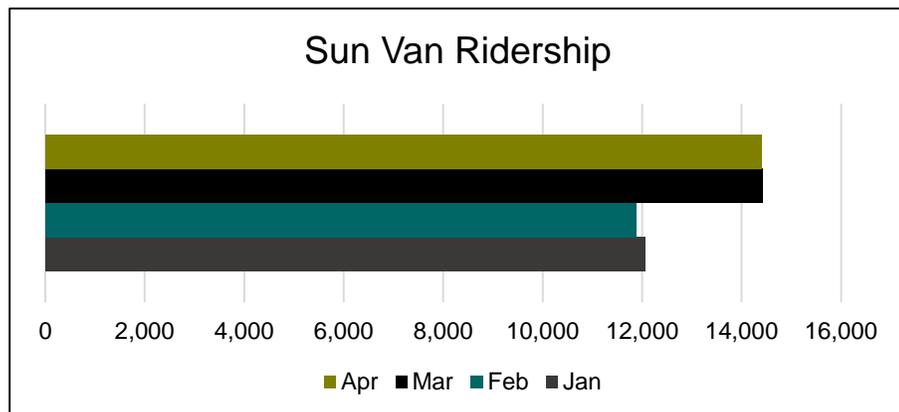
SECURITY CALLS BY LOCATION

Total Monthly Calls
April: 703
March: 600
February: 485
January: 463

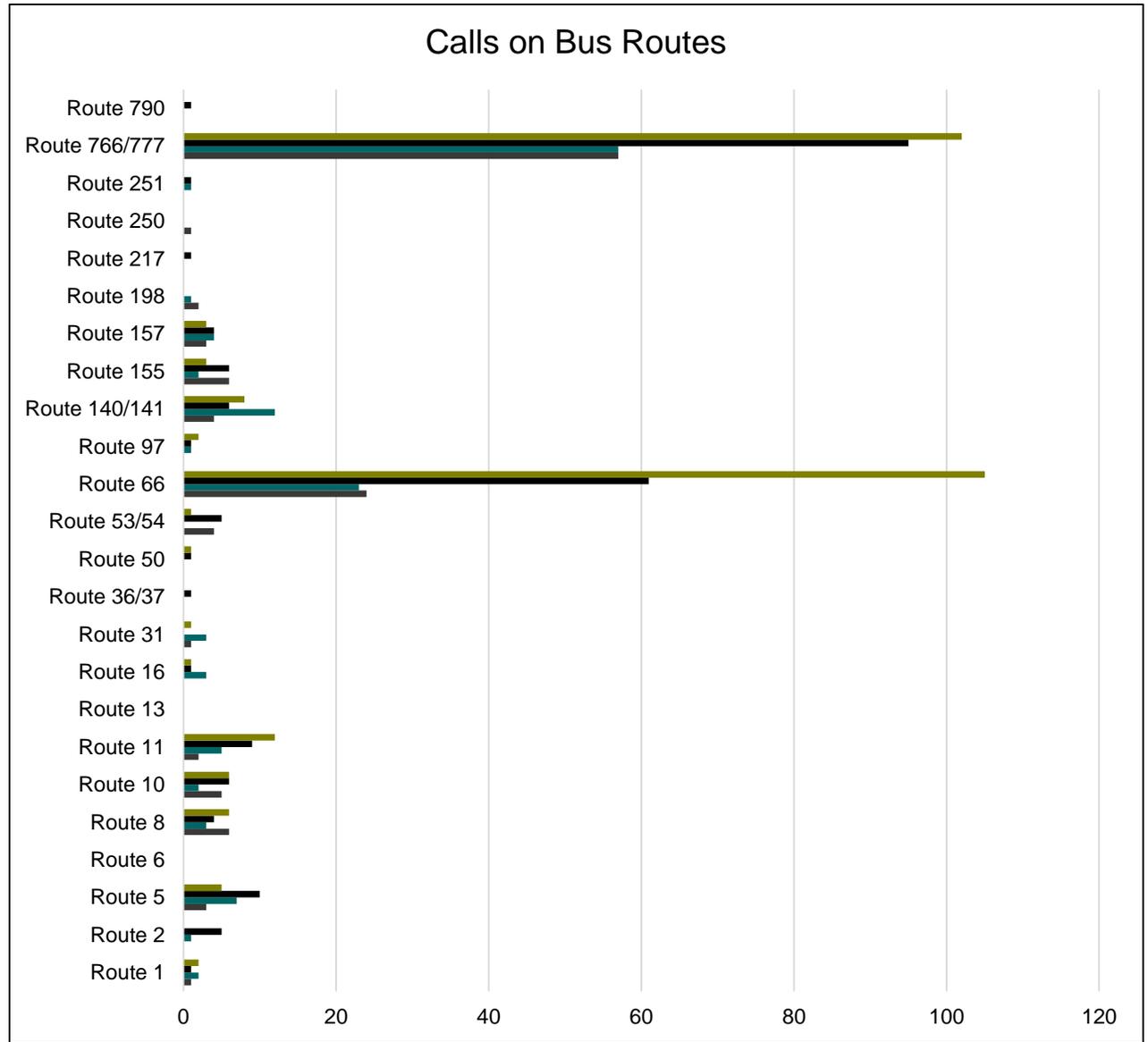Legend: April, March, February, January

0.15% of riders experienced a security issue on a bus

Calls to Transit Facilities
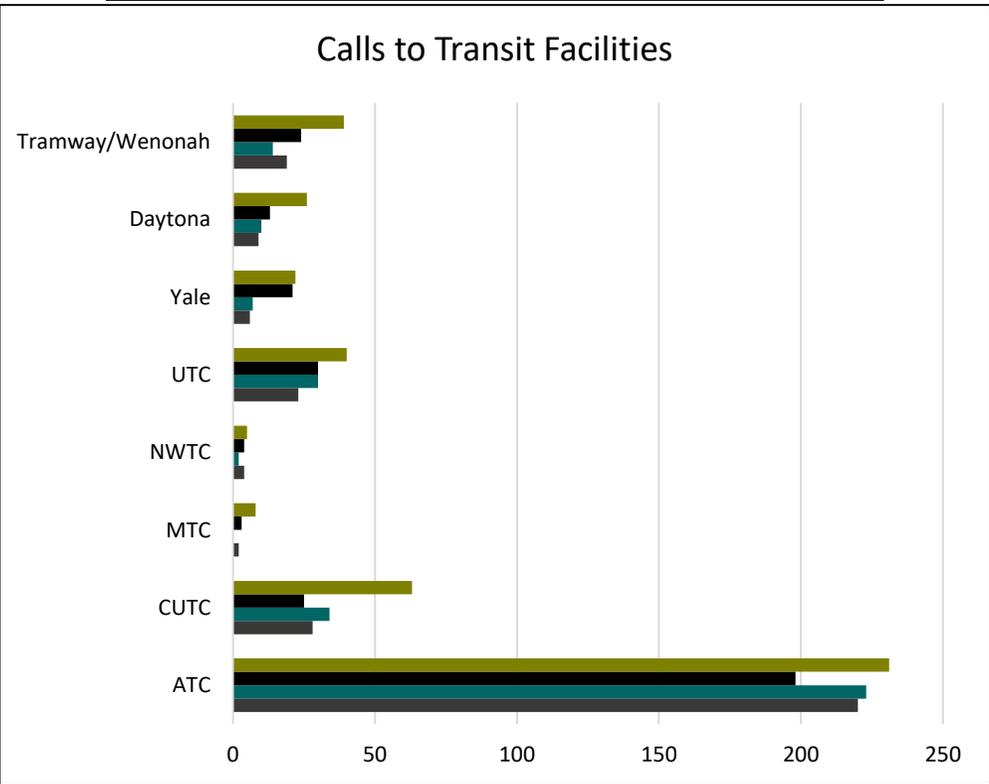
Calls on Bus Routes

SECURITY CALLS BY LOCATION

Figure S1

	ATC	CUTC	MTC	NWTC	UTC	Yale	Daytona	Tramway/Wenonah
JAN	220	28	2	4	23	6	9	19
FEB	223	34	0	2	30	7	10	14
MAR	198	25	3	4	30	21	13	24
APR	231	63	8	5	40	22	26	39

Figure S2

	Route 1	Route 2	Route 5	Route 6	Route 8	Route 10	Route 11	Route 13	Route 16	Route 31	Route 36/37	Route 50	Route 53/54	Route 66	Route 97	Route 140/141	Route 155	Route 157	Route 198	Route 217	Route 250	Route 251	Route 766/777	Route 790
JAN	1	0	3	0	6	5	2	0	0	1	0	0	4	24	0	4	6	3	2	0	1	0	57	0
FEB	2	1	7	0	3	2	5	0	3	3	0	0	0	23	1	12	2	4	1	0	0	1	57	0
MAR	1	5	10	0	4	6	9	0	1	0	1	1	5	61	1	6	6	4	0	1	0	1	95	1
APR	2	0	5	0	6	6	12	0	1	1	0	1	1	105	2	8	3	3	0	0	0	0	102	0

SECURITY CALLS BY TYPE

	Assault	Fight	Fire	Mental Health	Narcotics	Smoking	Suicide	Spcs. Situation	Theft	Traffic	Trespass	Vandal
JAN	1	3	4	0	10	5	0	6	3	3	2	2
FEB	2	6	4	1	11	2	0	11	0	3	0	2
MAR	9	5	3	1	13	1	0	13	0	2	0	1
APR	1	3	0	3	15	0	0	6	0	1	1	2
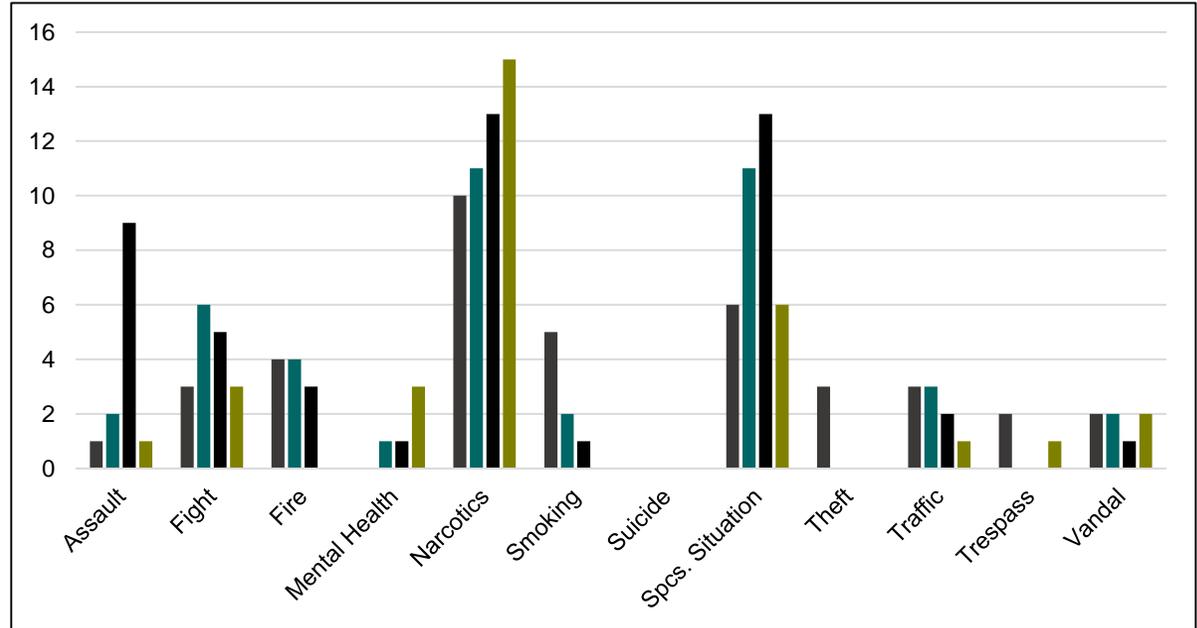
	Disorderly Conduct	Intoxicated	Loitering	Other	Security Check	Wellness/ Medical
JAN	64	33	64	11	150	102
FEB	68	22	61	36	162	93
MAR	83	28	62	32	210	101
APR	75	23	72	64	373	63
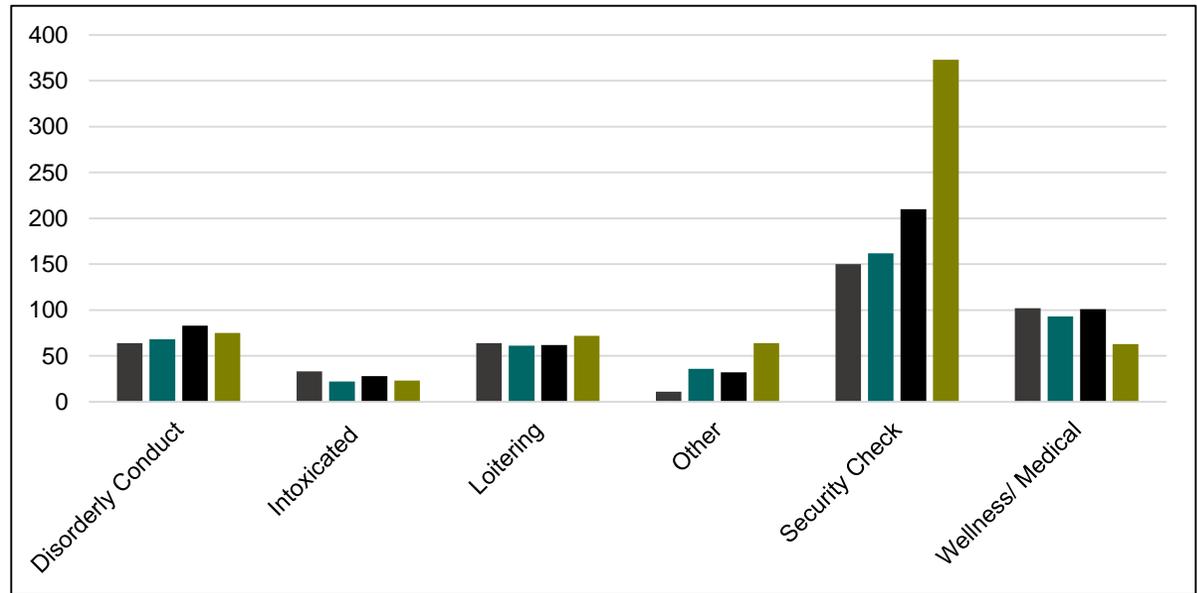
4.1.2022 – The City of Albuquerque's Transit and Security Departments visited Kansas City for a tour of Ride KC's zero fares program.

4.15.2022 – ABQ Ride celebrated 94 years as a part of the Albuquerque community.

4.17.2022 to 4.22.2022 – Transit celebrated Earth Day with a week long giveaway contest to highlight ABQ Ride as a way to integrate sustainable practices into our everyday lives.

Implementation Costs	**$79,480**
Marketing & Media Promotions	$79,005
Fare Box Covers	$475
Maintenance Costs	**$172,995.95**
January	$35,152.39
February	$44,477.25
March	$27,576.11
April	$65,790.20
Fixed Route Operating Costs	**$648,297.36**
January	$156,407.88
February	$148,726.31
March	$173,631.39
April	$169,531.78
Paratransit Operating Costs	**$60,129.30**
January	$13,752.96
February	$13,536.36
March	$16,429.68
April	$16,410.30
Total	**$960,902.61**